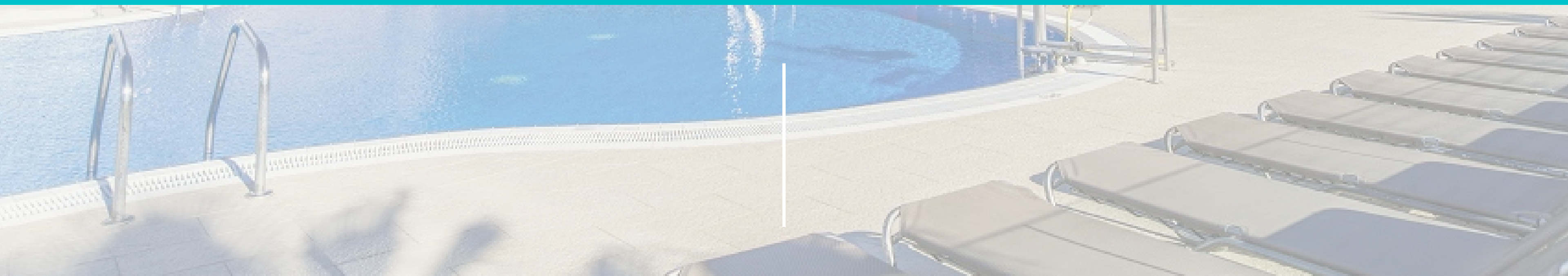




AUGUSTUS HOTELS

SAFETY PROTOCOLS & MEASURES





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INTRODUCTION

At Augustus Hotels we want you to be able to enjoy our hotels and not have to worry about anything else while you are here. To this end, we have created an action and prevention protocol that ensures the health and wellbeing of all our guests, employees and collaborators.

In collaboration with safety experts "SAFY GLOBAL GEST S.L. (ALTIMIR GRUP)", with VAT code B-55594486, we have developed a series of safety and hygiene protocols which follow the recommendations provided by the World Health Organisation.

Safety and hygiene in our premises have always been a priority for us, but now more than ever we are taking all measures to even greater lengths so you can continue to enjoy your stay at our hotel safely and with total peace of mind.



ENTERING THE HOTEL

The hotel's entrance, lobby and reception will be subject to strict controls.

Our protocols aim to preserve the hotel's facilities to the full and to ensure that they are free of viruses.



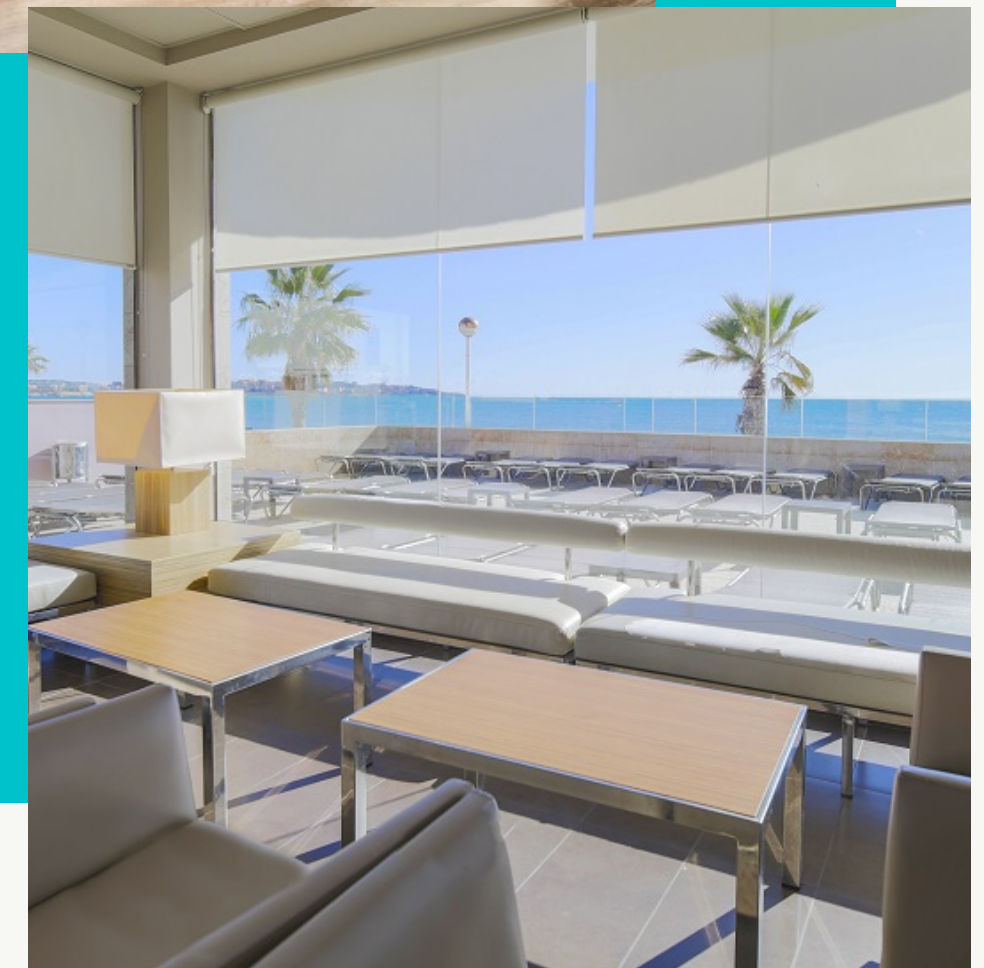
Disinfection and sterilisation of the room keys after each use.

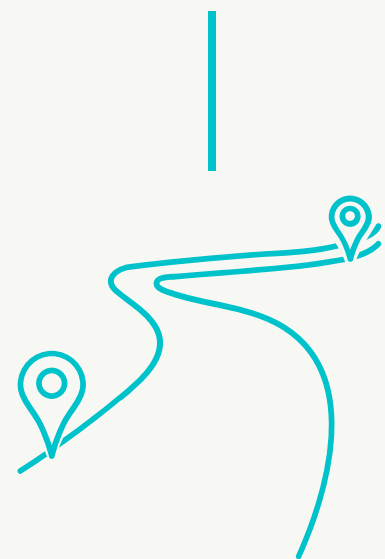


Online check-in will be offered to anyone wanting this service to help streamline the process and avoid crowds at reception.



Containers for leaving the keys once used.

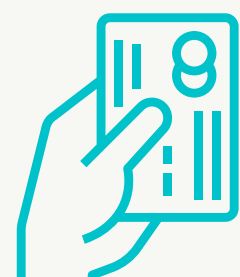




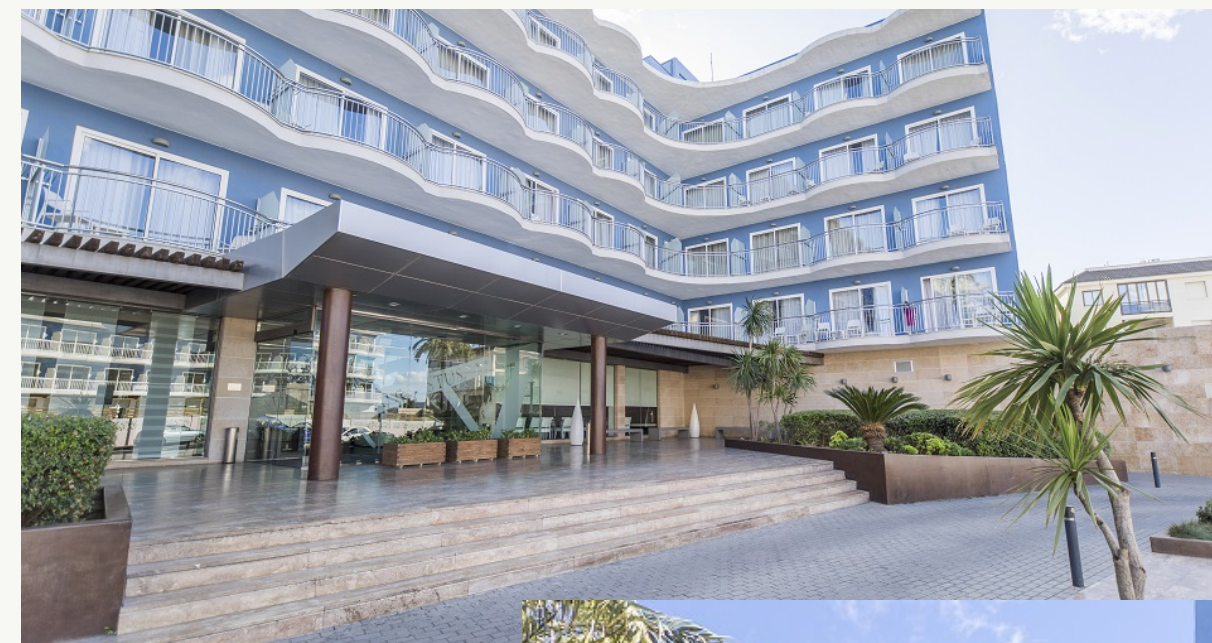
Social distancing measures between guests and employees.



Disinfectant solution dispensers for the use of guests and dispensers for employees.




It is recommended to pay by credit card.





RESTAURANTE & CAFETERIA

The breakfast, lunch and dinner services offered by the Hotel Augustus have been modified in order to preserve the guests' health and safety but without reducing quality.

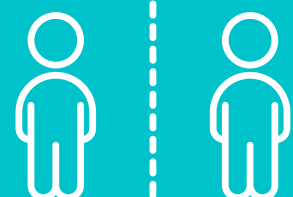




Obligatory use of facemasks on entering and leaving the restaurant and when using the buffet service.



Cleaning and disinfection of utensils at the end of each service, and disinfection of tables and chairs after each use.



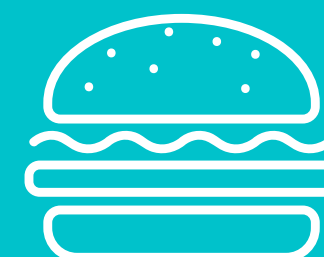
Limiting capacity, and regulatory distance between tables.



Sanitising Hand Gel Dispensers at all the entrances to restaurant and cafeteria.



Protective screen at the reception of the restaurant, and staff equipped with PPE.



Assisted buffet and Show Cooking taking turns where appropriate to ensure social distancing.



ROOMS

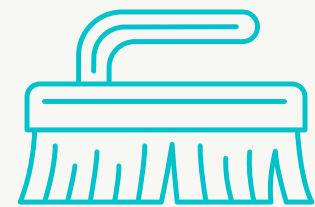


The rooms will be exhaustively cleaned and hygienised, not only when the guests leave the room but also throughout their stay.





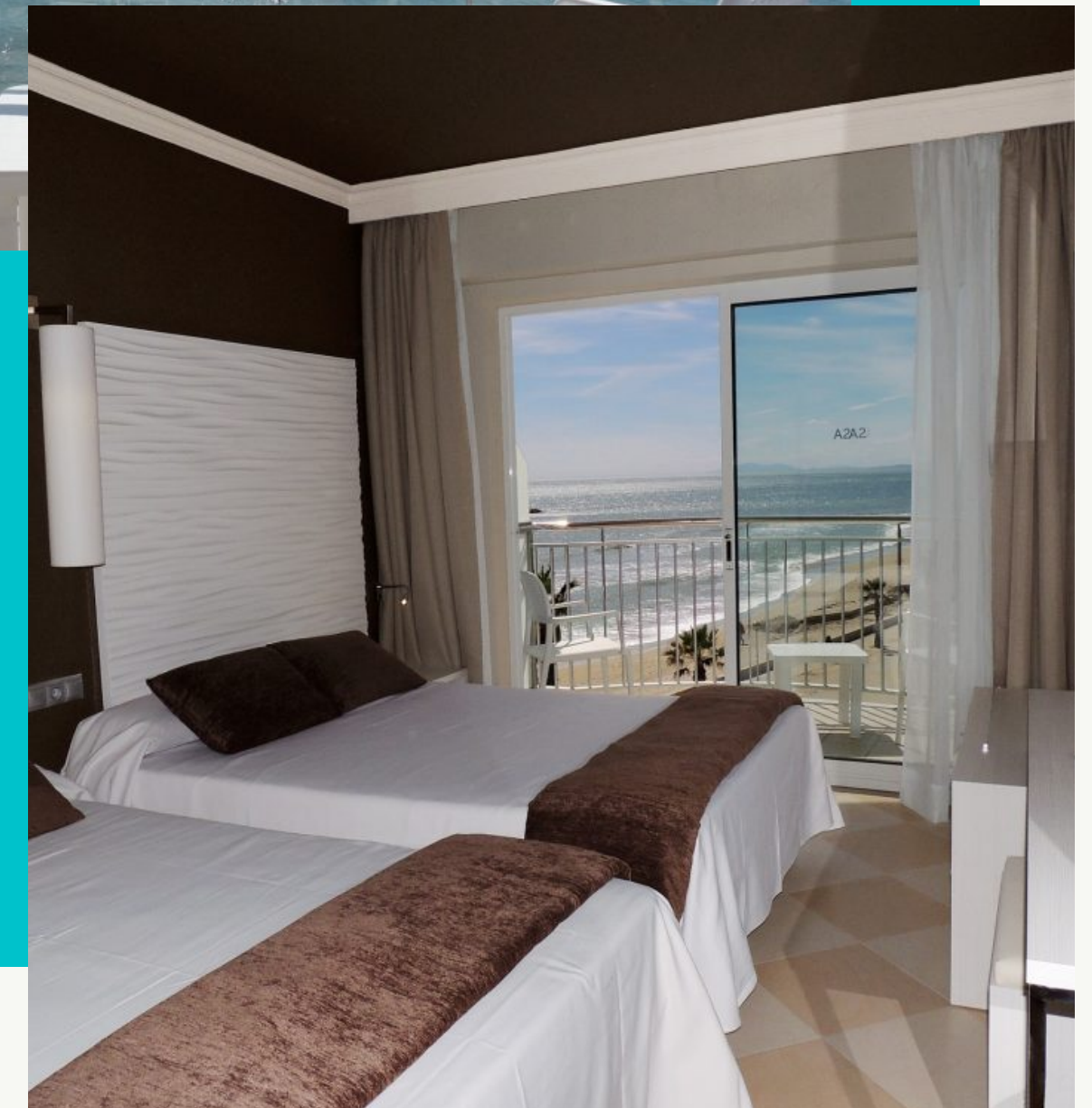
Guests can request NO cleaning of the room to ensure that no-one else enters it.



Washing clothes and linen with special programmes to guarantee maximum hygiene.



Increased frequency of disinfection of surfaces with most contact, such as switches, handles, doors and tapware.





Ventilation of the room while performing the cleaning tasks.



Exhaustive cleaning of all the room with virucide products.



SPECIAL RESTRICTIONS FOR THE POOL



Intensification of maintenance and cleaning of the pool water and furniture.



Limited capacity to maintain the minimum safety distance.



Redistribution of furniture, leaving the necessary regulatory distance.



OTHER COMMON AREAS

The common zones will also be meticulously controlled to prevent potential risk situations.



The stage will only be used for shows performed by professionals.



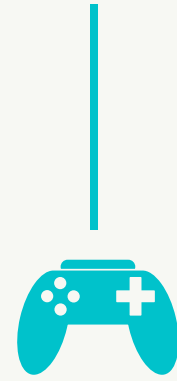
The pool has the restrictions detailed above.



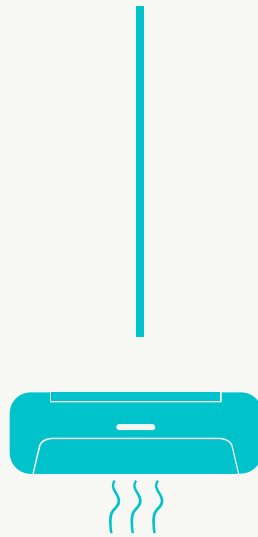
Miniclub and children's, teenagers' and adults' entertainment will not be performed this season due to the impossibility of maintaining the minimum safety distances.



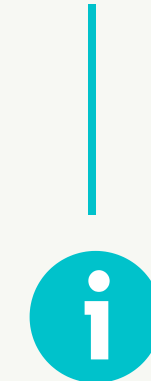
Obligatory use of facemasks in the lifts.



Vending and games zones closed.



Daily ventilation of all the zones.



Maximum capacities established to guarantee the minimum safety distance between persons.



Creation of specific announcements in all the common zones of the hotel, reminding guests of the need to maintain the safety distance.

CONTACT US!

For any other query or suggestion you may want to make, you can contact us at info@hotelaugustus.es, or via Facebook or Instagram. Or if you prefer, you can call us on +34 977 381 154.

At the Hotel Augustus we will continue to work hard to achieve our main goal, which is none other than your maximum satisfaction before, during and after spending a few days with us.

We look forward to welcoming you soon!